University Health Services

Charges Policy

There are charges associated with a visit to UHS.

Office Visits
Most office visits cost $10. The office visit charge is higher for the following types of appointments:
- Physical exams
- Annual women's health exams
- Physical therapy
- Initial travel health appointments
- Visits with a registered dietitian
- Visits to the Urgent Care Clinic on weekends or holidays

Tests and Treatment
There are charges for all medications, supplies, and procedures used to diagnose and treat illnesses and injuries. These include but are not limited to:
- Lab tests
- X-rays
- Immunizations
- IV therapy
- Wound care supplies
- Orthopedic supplies such as casts, splints, and crutches
- Prescriptions

Missed Appointments and Late Cancellations
A $25 charge applies for missed appointments or appointments not cancelled at least 2 hours in advance (24 hours in advance for appointments with a dietitian or for physical therapy).

Insurance and Billing
You are financially responsible for all charges incurred at each visit, whether covered by health insurance or not.

UHS can file claims with most health insurance plans. By giving us your insurance information, you are authorizing UHS to file a claim (send a bill) to your insurance company for services rendered. If you do not want UHS to do so, you must let us know by 11:59 pm on the day of your appointment. Contact the Cashier/Insurance Office during regular business hours or log on to MyUHS to send a secure message any time.

Your insurance company may determine that some or all of the charges incurred at UHS are not covered by your policy. You are responsible to learn what your insurance covers.

If you do not have health insurance and cannot pay at the time of service, or if your health insurance does not pay for any part of your charges, UHS will post the amount due to your What I Owe. If no payment is received within ten days of the posting date, UHS will place a financial bar on the account. UHS may cancel the appointments of faculty and staff members (not students) who have a financial bar. Patients who do not have insurance or who do not use their insurance at UHS may be eligible for a self-pay discount and can arrange a payment plan.

For More Information
Stop by the UHS Cashier/Insurance Office at SSB 2.106 or call 512-475-8394 to find out:
- Your balance due and options for payment
- How to get health insurance if you need it
- Answers to questions about charges

By initialing the Charges Policy on the front of this form, you are acknowledging that:
- I have read and understand the University Health Services Charges Policy.
- I understand that I am financially responsible to pay for all services that I receive, whether covered by insurance or not.
- I authorize UHS to submit a claim (send a bill) to my health insurance company for services rendered and for consideration of payment.
- I understand that if I do not want UHS to bill my insurance company, I must notify UHS by 11:59 pm on the day of my appointment.
- I understand that it is my responsibility to know the details of my insurance coverage.
- I understand that University Health Services may amend this policy periodically; and that I can find the most updated policy at healthyhorns.utexas.edu.