



Your Right to Receive a Good Faith Estimate

You have the right to receive a Good Faith Estimate (GFE) explaining how much your medical care will cost. Under the law, healthcare providers need to give patients who don't have insurance, choose not to use your insurance for your visit or who have insurance that is not accepted by University Health Services or the Counseling and Mental Health Center an estimate of the bill for medical items and services.

- The Good Faith Estimate provided is for the total expected cost of non-emergency items and services. This includes related costs like medical tests, prescription drugs, equipment, and facility fees.
- The Good Faith Estimate will be sent to you electronically through the MyUHS/MyCMHC patient portal. Make sure your healthcare provider gives you a GFE at least one business day before your medical service. You can also ask your health care provider, and any other provider you choose, for a GFE before you schedule an item or service.
- If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill.
- Make sure to save a copy or picture of your Good Faith Estimate.

For questions or more information about your right to receive a Good Faith Estimate, contact the UHS/CMHC Billing and Insurance Office at 512- 475-8394 or email healthyhorns_billing@utlists.utexas.edu.

You can also contact the U.S. Centers for Medicare & Medicaid Services (CMS) at 1-800-MEDICARE (1-800-633-4227) or visit [cms.gov/nosurprises](https://www.cms.gov/nosurprises).