In a survey of UHS patients Spring 2014

97% were satisfied* with the ease of scheduling a UHS appointment.

97% were satisfied* with UHS healthcare providers.

95% were satisfied* with the ease of payment for UHS services.

95% were satisfied* with the UHS 24-hour Nurse Advice Line.

98% were satisfied* with privacy of their UHS visit.

95% would recommend UHS to a friend.**

94% would return to UHS if they had a health condition or concern.***

97% were satisfied* with their overall experience.

*Total of highly and somewhat satisfied
**3% responded, “I don’t know.” Only 2% responded, “No.”
***5% responded, “I don’t know.” Only 1% responded, “No.”