2016-2017

**Impact Statement**

**68,191**

TOTAL VISITS TO ALL UHS CLINICS

**24,338** unique patients visited UHS

47% of enrolled UT students visited UHS

**28,336** VISITS
Primary Care

**5,140** VISITS
Urgent Care

**9,941** VISITS
Women’s Health

**5,170** VISITS
Sports Medicine

**9,049** VISITS
Allergy/Immunization

**5,104** VISITS
Physical Therapy

**726** VISITS
Travel Health

**1,638** VISITS
Integrated Health

**5,170** VISITS
Sports Medicine

Health Promotion

As a vocal advocate for the health and safety of our campus, our health promotion professionals collect and analyze UT-specific health data and collaborate with offices across campus to create comprehensive health promotion initiatives.

- **259** students served in BASICS program
- **97** workshops delivered by peer educators
- **1,258** attendees in peer educator workshops
- **3,000** safe spring break kits distributed
- **5,877** HealthyhornsTXT participants
- **9,508** students completed online alcohol education
- **28,162** condoms distributed
- **1,500** sleep kits distributed

Over 70 Campus Partnerships

Across campus to support students and the University's academic mission, including joint research with faculty and collaborations on health initiatives.

Wellness network

UHS occupies over **45,000** sq ft in the Student Services Building with **69** exam rooms and **7** procedure rooms

"Thanks for doing such a great job at UHS. It's really terrific to have a full team of wonderful health care experts on campus."

—UT Student

Patient Satisfaction Survey Results

- **3,096** Ultrasounds and X-rays
- **47,146** Laboratory Tests
- **16,309** Nurse Advice Line Calls and Encounters

97% were satisfied with their overall experience

98% said the provider made them feel comfortable

98% said having access to healthcare on campus makes it easier to minimize health-related disruptions to your academics

98% would recommend UHS to other UT students

96% were satisfied with their UHS healthcare provider

96% were satisfied with the process for scheduling an appointment
University Health Services is the fully accredited on-campus medical facility. We provide healthcare, educational programs, and services designed to protect and advance the health of students and to support the wellbeing of the campus community.

**Total Staff**: 166

- **Total Student Volunteers**: 127
- **Clinic Volunteers**: 57
- **Peer Educators**: 31
- **SHAC Members**: 39
- **Total Volunteer Hours**: 5,561
  - Equal to **2.7 Full-Time Employees**

**UHS Nutrition Services launched a partnership with RecSports** to begin seeing patients in Gregory Gym one morning each week.

**Healthyhorns Social Media**
- **3,840 Total engagements across Facebook and Twitter**
  - **4,746 Followers**
  - **735 Followers**
  - **2,771 Followers**

**Healthyhorns Website**
- **Record breaking traffic during the 2016 - 2017 academic year, including**
  - **20,000+ page visits in one day in May 2017**

**The services provided by UHS are exceptional in quality, convenience, and affordability. My visits at UHS have absolutely been critical in keeping health-related issues from interfering with my academics. Thank you!**

—UT Student

**Overall fantastic experience. I love that the wait times were so short because it allowed me to carry on with my day without taking out a large chunk of time like most appointments with off campus doctors do.**

—UT Student

**“I had the best possible experience with [my doctor] at UHS. She was very thorough, helped me to understand my diagnosis, explained the medications, and directed me to the specialists I needed. I am certain that without her care/ advice, my condition would have affected my academic outcome. Instead, I am prepared, informed, and confident that if I need care in the coming weeks, I can go to General Medicine for a solution. The nurses are also great - very caring and helpful.”**

—UT Student

**This campaign contributed to a 52% increase in HPV vaccinations at UHS in March-April 2017 compared to the same period last year.**

**Grew by 40% with 1,600 students involved. Participating organizations were honored at City Hall by Austin’s Mayor in April 2017.**

**University of Texas at Austin, Division of Students Affairs, University Health Services • Impact Statement 10102017**